HARTFORGE

Web App Legal Policies

Terms of Service and Privacy Policy for *HartForge: Realm of the Shattered Reach*

EFFECTIVE DATE
September 30, 2026

SERVICE
HartForge web application

These policies govern use of the HartForge web application, including account creation, Google sign-in, cloud-saved game progress, and related support features. Each policy begins on a separate page so it can be published independently.

Terms of Service

> These Terms of Service ("Terms") are a binding agreement between you and the operator of the HartForge web application ("HartForge," "we," "us," or "our") governing your access to and use of *HartForge: Realm of the Shattered Reach*, its website, accounts, game features, and related services (collectively, the "Service").

1. Acceptance of these Terms

By accessing or using the Service, creating an account, or signing in through a third-party provider, you agree to these Terms and acknowledge the Privacy Policy included in this packet. If you do not agree, do not use the Service.

2. Eligibility

You must be at least 13 years old to use the Service. If you are under the age of legal majority where you live, you may use the Service only with the permission and supervision of a parent or legal guardian who agrees to these Terms. You may not use the Service if applicable law prohibits you from doing so.

3. Accounts and sign-in

The Service may allow guest play, email-and-passphrase accounts, Google sign-in, or other sign-in methods. You agree to provide accurate information, keep your credentials secure, and promptly notify HartForge if you believe your account has been compromised. You are responsible for activity under your account unless prohibited by law.

Do not share credentials, impersonate another person, create accounts through automated means, or use another person's account without permission. HartForge may require reasonable verification before restoring access or processing an account request.

4. Game progress and virtual items

Characters, levels, inventory, quests, combat history, virtual currency, and other game-state elements are features of the Service. They have no cash value, are not legal tender, and may not be sold, transferred, or redeemed outside the Service unless HartForge expressly enables that feature in writing.

Guest or local-session progress may remain only on the device or browser where it was created. Cloud persistence requires a supported account. You are responsible for linking the correct account before clearing browser data or changing devices.

5. License to use the Service

Subject to these Terms, HartForge grants you a limited, personal, revocable, non-exclusive, non-transferable license to access and use the Service for lawful, non-commercial entertainment. No ownership interest is transferred to you.

Use the Service fairly and lawfully

6. Acceptable use

You may not use the Service to:

- violate any law, regulation, court order, or the rights of another person;
- harass, threaten, exploit, defraud, or impersonate another person;
- submit content that is unlawful, infringing, hateful, sexually exploitative, or intended to expose another person's private information;
- probe, scan, bypass, or defeat security, access controls, rate limits, or authentication;
- introduce malware, harmful code, excessive traffic, or other material that disrupts the Service;
- use bots, scripts, cheats, unauthorized automation, data mining, or reverse engineering except where applicable law expressly permits it;
- access or attempt to access another user's account, saved game, or non-public data; or
- use the Service or its content to create a competing commercial product without written permission.

HartForge may investigate suspected abuse and take proportionate action, including limiting features, removing content, suspending access, preserving relevant records, or reporting unlawful conduct.

7. Content you submit

You retain ownership of original content you submit, such as hero names, reports, feedback, suggestions, or community-facing material ("User Content"). You grant HartForge a worldwide, non-exclusive, royalty-free license to host, store, reproduce, display, and process User Content only as reasonably needed to operate, secure, improve, and support the Service.

You represent that you have the rights needed to submit User Content and that it does not violate these Terms. HartForge may remove or restrict User Content that violates these Terms or creates risk for users or the Service. Feedback and suggestions may be used without restriction or compensation, provided HartForge does not publicly identify you without permission.

8. Community and third-party links

The Service may link to community spaces or third-party services, including Discord and Google. Those services are controlled by their respective providers and governed by their own terms and privacy practices. HartForge is not responsible for third-party services, content, availability, or actions. A link does not imply endorsement.

9. Intellectual property

The Service, including its software, visual design, original text, artwork, world-building, trademarks, and arrangement of content, is owned by HartForge or its licensors and is protected by applicable intellectual-property laws. Except for the limited license in Section 5, you may not copy, distribute, publicly display, modify, or create derivative works from Service content without permission.

The Service may include rules material made available through the System Reference Document 5.1 under the Creative Commons Attribution 4.0 International license. Third-party names, marks, and content remain the property of their respective owners. HartForge is not affiliated with or endorsed by Wizards of the Coast unless expressly stated.

Availability, enforcement, and responsibility

10. Changes, previews, and availability

The Service may include preview, beta, or experimental features. HartForge may add, modify, suspend, or discontinue any part of the Service, and game balance, rules, items, characters, and progress requirements may change. HartForge does not guarantee uninterrupted access, permanent availability, or preservation of any particular feature or game state.

11. Account suspension and termination

You may stop using the Service at any time. Where available, the account-purge feature permanently deletes your account and associated characters, inventory, and progress from the active database. HartForge may suspend or terminate access if you violate these Terms, create security or legal risk, or materially disrupt the Service. Sections that by their nature should survive termination will remain effective, including ownership, disclaimers, liability limits, indemnity, and dispute terms.

12. Disclaimer of warranties

To the fullest extent permitted by law, the Service is provided "as is" and "as available." HartForge disclaims all express, implied, and statutory warranties, including merchantability, fitness for a particular purpose, title, non-infringement, accuracy, availability, and security. HartForge does not warrant that the Service will be error-free, uninterrupted, free from harmful components, or that saved data will never be lost or corrupted. Some jurisdictions do not allow certain disclaimers, so parts of this section may not apply to you.

13. Limitation of liability

To the fullest extent permitted by law, HartForge and its owners, contributors, licensors, and service providers will not be liable for indirect, incidental, special, consequential, exemplary, or punitive damages, or for lost profits, lost data, loss of goodwill, service interruption, device damage, or the cost of substitute services arising from or related to the Service.

To the fullest extent permitted by law, HartForge's total liability for all claims relating to the Service will not exceed the greater of (a) the amount you paid HartForge for the Service during the 12 months before the event giving rise to the claim or (b) US $100. These limits do not apply where prohibited by law.

Disputes and general provisions

14. Indemnity

To the extent permitted by law, you agree to defend, indemnify, and hold harmless HartForge and its owners, contributors, and service providers from claims, liabilities, damages, losses, and reasonable expenses arising from your unlawful use of the Service, your User Content, or your material breach of these Terms.

15. Governing law and disputes

These Terms are governed by the laws of the State of New York, without regard to conflict-of-law rules. Except where consumer law requires otherwise, disputes must be brought in a state or federal court with jurisdiction in New York, and each party consents to that court's jurisdiction. Before filing a claim, each party agrees to make a good-faith effort to resolve the dispute informally for at least 30 days.

16. General terms

These Terms and the Privacy Policy are the entire agreement regarding the Service. If a provision is unenforceable, it will be limited or removed only to the minimum extent necessary, and the remaining terms will continue. HartForge's failure to enforce a provision is not a waiver. You may not assign these Terms without written consent; HartForge may assign them as part of a reorganization, financing, merger, acquisition, or transfer of the Service.

17. Changes and contact

HartForge may update these Terms to reflect changes in the Service, law, or operations. The effective date will be revised, and material changes may be announced in the Service. Continued use after updated Terms take effect means you accept them. Questions may be sent through the support channel identified in the Service or the support email displayed on the Google sign-in consent screen.

Contact and account controls. The Service provides support channels and an irreversible account-purge control. Do not send passwords or other sensitive credentials in a support request.

Privacy Policy

> This Privacy Policy explains how the operator of the HartForge web application ("HartForge," "we," "us," or "our") collects, uses, discloses, and protects information when you use *HartForge: Realm of the Shattered Reach* and related account, website, game, and support features (the "Service").

1. Scope

This policy applies to information processed through the Service. It does not govern third-party websites, applications, or community services that you may access through a link, including Google or Discord. Their own privacy policies apply to their services.

2. Information you provide

- **Account information.** If you register directly, we process information needed to create and authenticate your account, such as an email address and authentication credentials.
- **Google sign-in information.** If you choose Google sign-in, Google may provide information you authorize, such as your name, email address, profile image, and a unique Google account identifier.
- **Gameplay information.** We process characters, hero names, attributes, class and heritage choices, progress, levels, quests, inventory, virtual currency, combat state, achievements, and other saved game data.
- **Communications.** We process information you include in bug reports, support requests, feedback, suggestions, or other communications with HartForge.

3. Information collected automatically

When you use the Service, HartForge and its infrastructure providers may automatically receive technical and usage information, including Internet Protocol address, browser and device type, operating system, timestamps, requested pages or application routes, referring page, session identifiers, error and diagnostic events, and security logs.

The Service may use cookies, browser storage, and similar technologies to maintain sessions, remember settings, preserve guest or local progress, prevent fraud, and support core functionality. Disabling these technologies may prevent sign-in, cloud save, or other features from working correctly.

Data-minimization commitment. HartForge will request and process only information reasonably needed to provide, protect, maintain, and improve the Service, comply with law, and communicate with users.

How information is used and shared

4. How HartForge uses information

HartForge may use information to:

- create and authenticate accounts and maintain secure sessions;
- save, restore, synchronize, and display characters and game progress;
- operate, maintain, debug, test, and improve the Service;
- respond to support requests, reports, feedback, and security incidents;
- detect, investigate, and prevent fraud, abuse, cheating, unauthorized access, or technical harm;
- enforce the Terms of Service and protect users, HartForge, and the public; and
- comply with legal obligations and establish, exercise, or defend legal claims.

HartForge does not sell personal information and does not use personal information for cross-context behavioral advertising. HartForge does not use Google account information to train generalized artificial-intelligence or machine-learning models.

5. Google user data

Google sign-in is used to verify identity and link the correct HartForge account. HartForge uses information received from Google only to provide and secure account access, cloud persistence, and related user-requested features. HartForge does not access Gmail, Google Drive, Google Calendar, contacts, or other Google product content unless a future feature clearly requests that access and this policy is updated before collection.

HartForge's use and transfer to any other application of information received from Google APIs will comply with the Google API Services User Data Policy, including its Limited Use requirements. Google user data is not sold, used for advertising, or transferred to data brokers.

6. When information may be disclosed

HartForge may disclose information in the following circumstances:

- **Service providers.** Vendors that provide authentication, hosting, content delivery, security, database, monitoring, or support services may process information for HartForge under instructions and appropriate obligations. Current infrastructure may include Google for sign-in and Cloudflare for network delivery and security.
- **At your direction.** Information may be disclosed when you intentionally publish it, use a community feature, connect a third-party service, or otherwise direct HartForge to share it.
- **Legal and safety reasons.** Information may be disclosed when reasonably necessary to comply with law or valid legal process; enforce agreements; investigate abuse; or protect the rights, property, security, and safety of HartForge, users, or others.
- **Business transfer.** Information may be transferred as part of a merger, financing, acquisition, reorganization, bankruptcy, or sale of all or part of the Service, subject to applicable law.
- **Aggregated information.** HartForge may use or disclose information that has been aggregated or de-identified so it cannot reasonably identify an individual.

You control your account and saved data

7. Retention

HartForge retains account and gameplay information while your account is active and for as long as reasonably necessary to provide the Service, meet legal obligations, resolve disputes, enforce agreements, maintain security, and protect against fraud or abuse. Retention periods vary by data type and purpose.

When you use the irreversible account-purge feature, HartForge deletes your account, characters, inventory, and progress from the active database. Limited copies may remain temporarily in backups, security logs, fraud-prevention records, or records required by law, and will be deleted or de-identified in accordance with normal retention processes.

8. Security

HartForge uses reasonable administrative, technical, and organizational safeguards designed to protect information. Measures may include encrypted transmission, access controls, authentication, logging, and network-security services. No system is completely secure, and HartForge cannot guarantee that information will never be accessed, lost, altered, or disclosed without authorization.

9. Your choices and requests

- **Account deletion.** Use the account-purge control in the Service to permanently delete the active account and associated saved game data.
- **Google access.** You may disconnect or revoke HartForge's Google access through your Google Account permissions. Revoking access prevents future Google sign-in but does not by itself delete your HartForge account.
- **Local data.** You may clear cookies or browser storage through your browser, but doing so can delete guest progress or sign you out.
- **Access and correction.** Depending on where you live, you may request access to, correction of, deletion of, or a copy of personal information, and may have the right to object to or restrict certain processing.

HartForge may need to verify your identity before completing a request. Rights are subject to applicable exceptions, including security, fraud prevention, legal claims, and records HartForge must retain by law. HartForge will not discriminate against you for exercising applicable privacy rights.

10. Children's privacy

The Service is not directed to children under 13, and HartForge does not knowingly collect personal information from children under 13. If HartForge learns that such information was collected, it will take reasonable steps to delete it. A parent or guardian who believes a child provided information should contact HartForge through the support method described below.

Regional rights, transfers, and updates

11. United States and international users

The Service is operated from the United States. If you access it from another country, your information may be processed in the United States or other places where HartForge's service providers operate. Those places may have different data-protection laws than your home country. Where required, HartForge will use an appropriate legal basis or transfer mechanism.

12. Legal bases for processing

Where laws require a legal basis, HartForge processes information as necessary to perform its contract with you by providing the Service; for legitimate interests such as security, support, reliability, and improvement; to comply with legal obligations; and, where required, with your consent. You may withdraw consent at any time, but withdrawal does not affect processing already completed lawfully.

13. California and similar state disclosures

HartForge does not sell personal information or share it for cross-context behavioral advertising. Depending on your state, you may have rights to know, access, correct, delete, or obtain a portable copy of personal information and to appeal a denied request. Because HartForge does not sell or share personal information for targeted advertising, it does not offer an opt-out for those practices.

14. Changes to this policy

HartForge may update this Privacy Policy to reflect changes in the Service, legal requirements, or data practices. The effective date will be updated when changes take effect. Material changes may also be announced in the Service or through another reasonable channel. If required by law, HartForge will request consent before applying a material change to information already collected.

15. Contact HartForge

For privacy questions or requests, contact HartForge through the support channel identified in the Service or the support email displayed on the Google sign-in consent screen. Include enough information to identify the relevant account and describe the request, but do not send passwords or other sensitive credentials.

Account deletion is available in the Service. The irreversible account-purge control deletes the active HartForge account and its associated characters, inventory, and combat progress. Revoking Google access alone does not delete the HartForge account.

END OF POLICY PACKET

Terms of Service and Privacy Policy for *HartForge: Realm of the Shattered Reach*. Effective September 30, 2026.